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**2016 NIST Handbook 44**  
**Section 1.10. General Code**  
**G-UR. User Requirements**

**G-UR.3.4. Responsibility, Money-Operated Devices.** – Money-operated devices, other than parking meters, shall have clearly and conspicuously displayed thereon, or immediately adjacent thereto, adequate information detailing the method for the return of monies paid when the product or service cannot be obtained. This information shall include the name, address, and phone number of the local responsible party for the device. This requirement does not apply to devices at locations where employees are present and responsible for resolving any monetary discrepancies for the customer. (Amended 1977 and 1993)